

Summary of response to Questionnaire

Survey sent to all customers affected (62). A 56.4% response rate (35) was achieved

The headline findings:

- 50% of the responding organisations were already aware of the CWR 2012 and the changes the Regulations have introduced;
- 55% were aware that they did not currently pay for the disposal of waste, but only for collection, and that this was paid for by the County Council;
- 84% of responses identified that increased cost would have the largest impact on organisations if charging for disposal costs was introduced;
- 63% were not aware of alternative ways for managing their waste;
- 75% of responses confirmed that alternative waste management solutions would be considered, for example with private sector waste contractors. A small number however specified that they would remain with the existing service provided by their WCA;
- 75% of responses confirmed that receiving advanced notice and/or a phased implementation would help to minimise the impact of the introduction of disposal costs. This would allow organisations time to review alternative ways for managing their waste and to budget if necessary.